



# THE ADDRESS

HOTELS + RESORTS

## THE ADDRESS DUBAI MARINA

ROOM TYPE	RACK RATES		HIGH SEASON		SHOULDER SEASON		SUMMER SEASON	
			01/01/2016 – 29/04/2016 AND 11/09/2016 – 02/12/2016		30/04/16 – 03/06/16 AND 03/12/16 – 28/12/16		04/06/2016 – 10/09/2016	
	Single	Double	Single	Double	Single	Double	Single	Double
Deluxe Room (40 m2)	2,900	3,000	900	1,000	750	850	650	750
Deluxe Room Marina View(40m2)	3,100	3,200	1,000	1,100	850	950	750	850
Grand Room (55 m2)	3,400	3,600	1,300	1,500	1,150	1,350	1,050	1,250
Grand Room Marina View (55 m2)	3,600	3,800	1,400	1,600	1,250	1,450	1,150	1,350
Premier Suite (55m2)	4,000		1,700		1,550		1,450	
Tower Suite (70 m2)	4,700		2,100		1,850		1,750	
Presidential Suite (280 m2)	20,000		Upon Request		Upon Request		Upon Request	

Above rates are subject to 10% Service Charge & 10% Municipality Fee  
Above rates are subject to "Tourism Dirham Fee" effective 31<sup>st</sup> March 2014

Standing tall in the heart of one of Dubai's most vibrant neighborhoods, where crystal waters shimmer against modern architecture and luxury yachts moor alongside trendsetting restaurants, The Address Dubai Marina is a haven for the discerning traveler.

With 200 luxurious rooms, five superb restaurants and lounges, a relaxing spa, spectacular infinity pool and state of the art meeting and event facilities, The Address Dubai Marina is a contemporary waterfront business hotel. Perfectly situated for your business needs, the hotel is just a short ride away from Dubai Media and Internet Cities, Knowledge Village, Jebel Ali Free Zone, and within walking distance from the Metro Station and Tram Station. The Tram stations served by the tram are JBR 1, JBR 2, JLT, Dubai Marina Mall, Dubai Marina, Marina Towers, Mina Siyahi, Dubai Media City, the Palm Jumeirah, Knowledge Village, and Safouh

The hotel showcases some of the finest entertainment and dining experiences in the city. The all-day dining restaurant **Mazina** offers a friendly and comfortable environment in which guests can enjoy breakfast, lunch and dinner. **Kambaa** with direct access to Dubai Marina Mall, is the chic lobby lounge offering light refreshments. **Shades**, located on the 4<sup>th</sup> floor is an outdoor dining restaurant with terrace. Casual al fresco meals are available day and night around the infinity pool overlooking the stunning marina. Hosting three concepts in one, **Blends** has a dedicated cigar room with individual in-built humidors, a cocktail area and a cosy lounge, all overlooking Dubai Marina.

A serene spa, an expansive infinity pool and an ultra-modern fitness centre are part of the recreational options. The hotel offers some of the most extensive conference facilities in the city, including the 900 square meter Constellation Ballroom and 15 additional rooms for meetings and events.

### Central Reservations Office Contacts for bookings

T: 009714 4238888; F: 009714 4238800; Toll Free: 800 ADDRESS (2337377)

E: [Business@theaddress.com](mailto:Business@theaddress.com)

**24 Hours check-in & Check-out feature is offered for Grand Room and Premier Suite**



# THE ADDRESS

HOTELS + RESORTS

## SPECIAL EVENT DATES AND CHARGES: (The Address Hotels + Resorts)

<u>Events and Exhibitions</u>	<u>Dates</u>
Arab Health	24 <sup>th</sup> – 28 <sup>th</sup> January 2016 inclusive
Gulf Food	21 <sup>th</sup> – 25 <sup>th</sup> February 2016 inclusive

A supplement of AED 300 (subject to 10% municipality fee and 10% service charge) per room/suite/apartment per night needs to be added to all above contracted rates, for any reservation falling on and over any of the above mentioned dates. These dates are subject to change. Please contact our Central Reservations Office for more information. No supplements apply for bookings of 1 month and above.

## GENERAL BENEFITS & SERVICES

- Complimentary WIFI service in guest rooms, conference venues, restaurants and public areas
- Complimentary daily newspapers (in the Hotel only)
- Complimentary access to Swimming Pools and Health Club
- Covered Car park facility
- 24 hour Room Service
- 24 hour Guest Services & Security
- Baby-sitting service
- Limousine service
- Housekeeping services
- Laundry & Dry Cleaning services
- Transportation services
- Business Center Services
- DigiValet enables hotel guests to control all hotel services through an iPad

## SPECIAL HOTEL BENEFITS

The below listed room types are inclusive of **Buffet Breakfast; Airport Transfers; Business Lounge and Club Lounge Access; Standard Meet & Greet service upon arrival at Dubai International Airport (Terminal 1 & Terminal 3).**

**At The Address Dubai Mall:** Club Room, Club Suite, Tower Suite & Presidential Suite  
Premier Suite *(Buffet Breakfast only)*

**At The Palace Downtown Dubai:** Palace Room; Palace Suite; Royal & Imperial Suite  
(Club lounge is not available) Diplomatic Suite *(Buffet Breakfast only)*

The below listed room types are inclusive of **Buffet Breakfast; Airport Transfers and Club Lounge Access;**

**At The Address Dubai Marina:** Grand Room, Premier Suite, Tower Suite and  
Presidential Suite

The below listed room types are inclusive of **Breakfast and Dubai Airport Transfer.**

**At The Address Montgomerie Dubai:** Skyline Junior Suite, The Montgomerie Suite and  
Executive Suite



# THE ADDRESS

HOTELS + RESORTS

## SERVICED RESIDENCE OCCUPANCY POLICY

The maximum occupancies per residence are as follows:

Studio	2 persons
One Bedroom	3 persons
Two Bedroom	5 persons
Four Bedroom	9 persons

## RATE CHANGES

The Address Hotels + resorts have the right to revise the above rates during the contracted period with prior notice of 15 calendar days.

Should our public "Best Available Rate" ever be lower than your existing corporate rate at the time of booking, The Address Hotels + Resorts will be happy to offer you this lower room rate.

Corporate Rates are subject to availability at the time of Booking.

## TOURISM DIRHAM FEE

This is in reference to the Executive Council Resolution No. 2, issued on 24th January 2014 by the Government of Dubai, regarding the introduction of the "Tourism Dirham Fee" on guests staying in Hotels and Hotel Apartments in the Emirate of Dubai. We would like to take this opportunity to inform you of the method implementation of the fee at The Address Hotels + Resorts.

Effective 31st March 2014, guests staying at any of The Address Hotels & Resorts will be subject to the Tourism Dirham Fee of AED 20 per bedroom, per night. This is payable by the guest upon check-out. The fee will be posted on a separate line, on the guest's bill.

Should your company wish to bear this fee on behalf of your guest, the company has to clearly specify that the room charge, municipality fees, service fee and the Tourism Dirham fee will need to be billed to you. This needs to be communicated at the time of booking and prior to the guest arrival.

## RESERVATIONS

All reservations are on request basis and subject to space availability. All confirmed reservations will be validated by a written confirmation letter and confirmation number.

Bookings have to be made with bona fide email address to avail the company corporate rate and where applicable, a valid company ID upon check in is required to validate the corporate rate.

Confirmed reservations require a valid credit card for guarantee or a Company's guarantee letter (if the company benefits of credit facility with the hotel). In the absence of either of the above, full prepayment, as guided upon confirmation.

**Non-guaranteed reservations will be released at 18:00 hours (Dubai time) one day prior to the expected arrival date.**

The above cancellation notice periods are guidelines which may be superseded by The Address Hotels + Resorts and will be advised accordingly at time of confirmation.

Reservations should be made through the Central Reservations Office:

**The Address Dubai Mall; The Address Dubai Marina;  
The Address Montgomerie Dubai and The Palace Downtown Dubai**

T: 009714 4238888; F: 009714 4238800;

Email: [Business@theaddress.com](mailto:Business@theaddress.com)

This Agreement applies to individual bookings only and is not valid for Groups or Conferences of 10 rooms and above. Group rates are available upon request.



# THE ADDRESS

HOTELS + RESORTS

## **CANCELLATION**

Cancellations/ late amendment received after 15:00 Hours (Dubai time) 1 day prior to arrival date is subject to one night charge.

### **Exhibition/ Special events:**

Cancellations/ late amendment received after 15:00 Hours (Dubai time) 3 days prior to arrival date is subject to one night charge.

**For reservations where visa is applied, approved and issued through The Address Hotels + Resorts in the event of any cancellation, The Address Hotels + Resorts reserve the right to apply a minimum charge of 1 night at contracted rate. Superseding conditions of the cancellation clause, the issued visa will be cancelled and the client will bear the cost of the visa charges.**

The above cancellation notice periods are guidelines which may be superseded by The Address Hotels + Resorts and will be advised accordingly at time of confirmation.

## **CANCELLATION POLICY FOR MONTHLY BOOKINGS**

You may cancel or modify your reservation for no charge until 7 days prior to your arrival date. Please note that if you must cancel after this time, we will assess a fee of one night of the room charge plus municipality fee and service charge. Any additional services that were confirmed and guaranteed by your credit card will also be charged in case of cancellation, no show or if not utilized.

Please note that if you must shorten the length of stay to less than 30 days, the payment for the full month will apply.

The above cancellation notice periods are guidelines which may be superseded by The Address Hotels + Resorts and will be advised accordingly at time of confirmation.

## **NO-SHOWS**

A one-night charge including municipality fee and service charge of each guaranteed room / apartment booked shall be imposed for no-shows/non-arrivals.

## **CREDIT FACILITY**

Should your company wish to avail credit facilities with any of our properties, you are requested to complete the 'Credit Application Request Form' and submit with relevant supporting documents. The documents required are mentioned in the Credit Application Form. The hotel will require a minimum of 15 working days to process your credit facility request.

Upon reservation, the Company should send a fax or email stating the items/services for which the company would like to be charged. For the Guests whose extra charges (mini bar, telephone etc.) are not covered by the Company, a Credit Card imprint or pre-payment upon check-in will be requested.

All confirmed reservations will be guaranteed against the credit facility.

**In the event credit facility has not been established, a credit card is required to cover the charges or full payment is due 48 hours prior to guest arrival.**



# THE ADDRESS

HOTELS + RESORTS

## **TRANSPORTATION:**

We are pleased to offer private limousine transfers to and from Dubai International Airport as well as Dubai World Central - Al Maktoum International.

Please contact our central reservations department at least 24 hours prior to arrival time to arrange for airport transfers.

The Price will be advised upon request.

## **VISA ARRANGEMENTS**

30 days visa AED 900 (10 working days)

14 days visa AED 550 (10 working days)

Above rates are inclusive of 10% municipality fee and 10% service charge

Please contact our Central Reservations Office for additional information and assistance.

## **AHLAN SERVICE**

**Standard Meet and Greet Service (AED 150 Net – *subject to change*) on arrival to Dubai International Airport (Terminal 1 & Terminal 3 only)**

- Meet and Greet on arrival
- Refreshments and relaxation in the Ahlan Lounge
- Assistance with Immigration formalities
- Assistance during duty free shopping

**Premium Meet and Greet Service (AED 250 Net – *subject to change*) on arrival on arrival to Dubai International Airport (Terminal 1 & Terminal 3 only)**

- Same services as above + Assistance of a porter throughout

The prices are subject to change without prior notice.

## **EXTRA BED / CHILDREN POLICY**

Please contact the corresponding reservations number for more information

## **CHECK-IN/CHECK-OUT**

Check-in Time is 15:00 hours; Check-out is 12:00 hours

Late check-out until 18:00 hours is charged at 50% of the Room Rate

Late check-out after 18:00 hours is charged at 100% of the Room Rate

Late check out time is offered subject to availability.

**The following rooms types will have 24 Hours Check in & Check out benefit:**

**The Address Dubai Mall – Club Room and Club Suites**

**The Palace Downtown Dubai – Palace Room, Palace Suites, The Address Dubai Marina – Grand Room & Premier Suite,**

Guests may check in at any time and bookings on these room types are for a 24 hour period. i.e. Check-in 20:00 hours, check-out 20:00 hours on departure day. Later check out time will be subject to charges and availability.



# THE ADDRESS

HOTELS + RESORTS

## **EARLY DEPARTURE**

In the event that your guest decides to depart earlier than expected (reserved departure date), the Hotel has the right to charge a minimum of one night, unless the Front Office has been notified with at least 24 hours' notice.

## **CURRENCY AND PRICES**

All rates are quoted in UAE Dirham's (AED). The Address Hotels + Resorts reserve the right to claim compensation for loss on exchange arising from accounts settled in foreign currencies.

## **WALK OUT**

In the case of an overbooking situation, The Address Hotels & Resorts reserve the right to accommodate the guests in a nearby Hotel of an equivalent category, without any price supplement. In such cases the expenses relating to the transfer (additional cost of the rooms, transportation to the hotel and one 10-minute telephone call to the customer's home) between the two hotels shall be payable by The Address Hotels + Resorts, who shall not be liable for any other compensation whatsoever.

## **FORCE MAJEURE CLAUSE**

By acceptance of this Agreement, The Address Hotels + Resorts shall not be held liable or responsible for failure to execute arrangements specified herein directly or indirectly occasioned by or through or in consequence of war, change or statutes of UAE Government, strikes, riots and 'Acts of God' or conditions beyond the control of The Address Hotels + Resorts.

## **CONTRACT VALIDITY / CONFIDENTIALITY**

All information contained in this document is private and confidential and under no circumstances can it be accepted that the actual contract rate be made known to third or other parties through internet web sites.

The Address Hotels + Resorts reserve the right at any time, by giving notice in writing, to cancel this Agreement should the Company fail to adhere to the above terms and conditions.

## **INSURANCE**

The Company is solely liable for losses and damages caused by the beneficiaries and/or the subsidiaries staying at The Address Hotels + Resorts. It is agreed that the beneficiaries have to respect the processes implemented in The Address Hotels + Resorts, which can concern the fire safety or valuables locked in the safe, and could not ask for being indemnified for the losses in case of non-respect of the processes.

## **TERMINATION**

In the event of failure by either of the parties to comply with any of the obligations incumbent in this agreement, the other party may terminate the contract after a registered letter has been sent to the offending party formally demanding the performance of the obligation in question and after such letter has remained without effect for a period of 15 days.

## **APPLICABLE LAW IN CASE OF DISPUTES**

The laws of the United Arab Emirates govern this contract. Any dispute between the parties relating to the interpretation or execution of the present contract that has not been settled amicably shall be referred to the Civil Courts of the UAE.

## **DISCLAIMER NOTICE**

It is agreed that The Address Hotels + Resorts shall not be liable for any inability on its part to provide all or any accommodation or services where such inability arises as a result of any action on the part of the Government and ruling family of the U.A.E, resulting in the temporary closure or expropriation by or on behalf of the Government and the ruling family (with or without notice) of all or any part of The Address Hotels + Resorts accommodation or services. Closure shall not be deemed to give grounds for cancellation of this contract.