

VIDA

HOTELS AND RESORTS

VIDA DOWNTOWN DUBAI

ROOM TYPE	RACK RATES		HIGH SEASON		SHOULDER SEASON		SUMMER SEASON	
			01/01/2016 – 29/04/2016 AND 11/09/2016 – 02/12/2016		30/04/16 – 03/06/16 AND 03/12/16 – 28/12/16		04/06/2016 – 10/09/2016	
	Single	Double	Single	Double	Single	Double	Single	Double
Deluxe Room (32 m2)	2,400	2,500	750	850	650	750	550	650
Deluxe Garden View (32 m2)	2,500	2,600	850	950	750	850	650	750
Deluxe Pool View Room (32 m2)	2,600	2,700	950	1,050	850	950	750	850
Junior Suite (64 m2)	3,200		1,550		1,450		1,350	
Premier Suite (90 m2)	3,700		Upon Request		Upon Request		Upon Request	

Above rates are subject to 10% Service Charge & 10% Municipality Fee
Above rates are subject to "Tourism Dirham Fee" effective 31st March 2014

Vida Downtown Dubai takes shape as six floors of fresh, urban styling with bright, airy private and public spaces. Situated in the Old Town precinct of Dubai just a short walk from Burj Khalifa, eclectic souks, The Dubai Mall and The Dubai Fountains. It is a short drive from The Dubai International Financial Centre, The Dubai International Airport and public beaches. This is literally, the place to be.

In downtime, guests can savor fine food and drinks, swim in the warmth of the Dubai sun in our ultramodern pool, relax on the deck or put our fully equipped gym to work. Uptime can be accommodated in our four progressive meeting rooms equipped with video conferencing facilities and Wi-Fi in each room. Combined, the meeting rooms can accommodate up to 180 delegates.

Ranging from spacious to ultra-spacious, each and every one of our 156 rooms and suites is well appointed, served around the clock and sublimely comfortable. Rooms include a range of facilities, including open-plan bathrooms with bathtub, separate shower and toilet. Suites include a walk-in closet, lounge with study area, dining area with guest toilet, butler's kitchen and large terrace.

Carefully curated restaurants and lounge concepts serve Vida guests and visitors from breakfast through to nightcap. **3in1** is a contemporary restaurant that serves international cuisine with a Levantine influence. **Stage2** is a trendy international Lounge serving light meals as well being host to themed F&B pairing evenings. **La Serre** consists of a Traditional Parisian Boulangerie and fine dining Bistro. **Toko Dubai** a Modern Asian contemporary Japanese restaurants offers izakaya style dining.

Reservations office contacts for bookings

T: +971.4.423.8899 F: +971.4.423.8890

E: Reservations@vida-hotels.com

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SPECIAL EVENT DATES AND CHARGES

<u>Events and Exhibitions</u>	<u>Dates</u>
Arab Health	24 th -28 th January 2016 inclusive
Gulf Food Show	21 st - 25 th February 2016 inclusive

A supplement of AED 250 (subject to 10% municipality fee and 10% service charge) per room/suite per night needs to be added to all above contracted rates for any reservation falling on and over any of the above mentioned dates. These dates are subject to change. Please contact our Central Reservations Office for more information.

GENERAL BENEFITS & SERVICES

- Complimentary welcome refreshment on arrival
- Complimentary mineral water in room
- Complimentary in room tea and coffee making facilities
- In room mini bar fridge
- 24 hours room service
- Complimentary high speed internet access in rooms and public areas
- Complimentary in room local landline telephone calls (subject to change without notice)
- Choice of complimentary English or Arabic local daily newspaper at Manzil Downtown Dubai. At Vida Downtown Dubai a selection of daily newspapers are available on the in-room hotel Interactive TVs.
- 24 hour free access to hotel business center
- Complimentary scheduled shuttle bus service to / from the following locations:
 - World Trade Centre, DIFC and Airport Expo for major events
 - Dubai Mall & Mall of Emirates
 - Jumeirah Beach Park including access
- Choice of 69 Complimentary local and international TV channels and 2 radio channels in rooms
- Complimentary choice of selected DVD titles for in - room viewing
- 24 hour Complimentary access to hotel gym
- Complimentary access to hotel temperature controlled swimming pool
- Daily room turndown service
- Confirmation of airline tickets
- Assistance in arranging of local tours, car rental etc.

SPECIAL HOTEL BENEFITS

The below listed room types are inclusive of **Buffet Breakfast**

At Vida Downtown Dubai: Junior Suite, Premier Suite

The below listed room types are inclusive of **Buffet Breakfast and Airport Transfers**

At Vida Downtown Dubai: Boulevard Suite

At Manzil Downtown Dubai: Burj Suite.

RATE CHANGES

Vida Hotels and Resorts have the right to revise the above rates during the contracted period with prior notice of 15 calendar days.

Should our public "Best Available Rate" ever be lower than your existing corporate rate at the time of booking, Vida Hotels and Resorts will be happy to offer you this lower room rate.

Corporate Rates are subject to availability at the time of Booking.

This Agreement applies to individual bookings only and is not valid for Groups or Conferences of 10 rooms and above. Group rates are available upon request.

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TOURISM DIRHAM FEE

This is in reference to the Executive Council Resolution No. 2, issued on 24th January 2014 by the Government of Dubai, regarding the introduction of the "Tourism Dirham Fee" on guests staying in Hotels and Hotel Apartments in the Emirate of Dubai. We would like to take this opportunity to inform you of the method implementation of the fee at Vida Hotels and Resorts.

Effective 31st March 2014, guests staying at any of the Vida Hotels and Resorts will be subject to the Tourism Dirham Fee of AED 15 per bedroom, per night. This is payable by the guest upon check-out. The fee will be posted on a separate line, on the guest's bill.

Should your company wish to bear this fee on behalf of your guest, the company has to clearly specify that the room charge, municipality fees, service fee and the Tourism Dirham fee will need to be billed to you. This needs to be communicated at the time of booking and prior to the guest arrival.

RESERVATIONS

All reservations are on request basis and subject to space availability. All confirmed reservations will be validated by a written confirmation letter and confirmation number.

Bookings have to be made with bona fide email address to avail the company corporate rate and where applicable, a valid company ID upon check in is required to validate the corporate rate.

Confirmed reservations require a valid credit card for guarantee or a Company's guarantee letter (if the company benefits of credit facility with the hotel). In the absence of either of the above, full prepayment, as guided upon confirmation.

Non-guaranteed reservations will be released at 18:00 hours (Dubai time) one day prior to the expected arrival date.

The above cancellation notice periods are guidelines which may be superseded by Vida Hotels and Resorts and will be advised accordingly at time of confirmation.

Reservations should be made through the Reservations Office:

Vida Hotels and Resorts

T: **+971.4.423.8899**; F: **+971.4.423.8890**

Email: Reservations@vida-hotels.com

CANCELLATION

Cancellations/ late amendment received after 15:00 Hours (Dubai time) 1 day prior to arrival date is subject to one night charge.

Exhibition/ Special events:

Cancellations/ late amendment during exhibitions, festive holidays and during special event dates received after 15:00 Hours (Dubai time) 3 days prior to arrival date is subject to one night charge.

For reservations where visa is applied, approved and issued through Vida Hotels and Resorts, in the event of any cancellation, Vida Hotels and Resorts reserve the right to apply a minimum charge of 1 night at contracted rate, superseding conditions of the cancellation clause; the issued visa will be cancelled and the client will bear the cost of the visa charges.

The above cancellation notice periods are guidelines which may be superseded by Vida Hotels + Resorts and will be advised accordingly at time of confirmation.

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NO-SHOWS

A one-night charge including municipality fee and service charge of each guaranteed room booked shall be imposed for no-shows/non-arrivals. Any other services that were confirmed and guaranteed will also be charged in case of cancellation, no show or if not utilized.

CREDIT FACILITY

Should your company wish to avail credit facilities with any of our properties, you are requested to complete the 'Credit Application Request Form' and submit with relevant supporting documents. The documents required are mentioned in the Credit Application Form. The hotel will require a minimum of 15 working days to process your credit facility request

Upon reservation, the Company should send a fax or email stating the items/services for which the company would like to be charged. For the Guests whose extra charges (mini bar, telephone etc) are not covered by the Company, a Credit Card imprint or pre-payment upon check-in will be requested.

All confirmed reservations will be guaranteed against the credit facility.

In the event credit facility has not been established, a credit card is required to cover the charges or full payment is due 48 hours prior to guest arrival.

TRANSPORTATION:

We are pleased to offer private limousine transfers to and from Dubai International Airport as well as Dubai World Central - Al Maktoum International.

Please contact our central reservations department at least 24 hours prior to arrival time to arrange for airport transfers.

The Price will be advised upon request.

EXTRA BED / CHILDREN POLICY

Please contact the corresponding reservations number for more information

VISA ARRANGEMENTS

Service Visa can be arranged at AED 450/- per person (4 Working Days as processing time)

Above rates are inclusive of 10% municipality fee and 10% service charge

Please contact our Reservations Office for additional information and assistance.

MARHABA SERVICE

Please find the below the details of the available 2 packages:

Standard Meet and Greet Service (AED 100/-per person). This service includes:

- Meet and greet on arrival at the Immigration area or on departure at the Marhaba lounge
- Accompany and guide the guest through the airport
- Fast track through immigration and security
- Assistance with baggage reclaim on arrival

Premium Meet and Greet Service (AED 220/- per person). This service includes:

- Meet and greet on departure at the kerb side or on arrival as the guests enter the terminal
- Accompany and escort all the way through the airport formalities
- Fast track through immigration and security
- Complimentary access to the Marhaba lounge with departure service.
- Assistance with baggage reclaim on arrival
- Porter service

Valid at Terminal 1 & Terminal 3 only



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CHECK-IN/CHECK-OUT

Check-in Time is 15:00 hours; Check-out is 12:00 hours

Late check-out until 18:00 hours is charged at 50% of the Room Rate

Late check-out after 18:00 hours is charged at 100% of the Room Rate

Late check-out time is offered subject to availability.

Early Departure: in the event that your guest decides to depart earlier than expected (reserved departure date), the Hotel has the right to charge a minimum of one night, unless the Front Office has been notified with at least 24 hours' notice.

CURRENCY AND PRICES

All rates are quoted in UAE Durham's (AED). Vida Hotels and Resorts reserve the right to claim compensation for loss on exchange arising from accounts settled in foreign currencies.

WALK OUT

In the case of an overbooking situation, Vida Hotels and Resorts reserve the right to accommodate the guests in a nearby Hotel of an equivalent category, without any price supplement. In such cases the expenses relating to the transfer (additional cost of the rooms, transportation to the hotel and one 10-minute telephone call to the customer's home) between the two hotels shall be payable by Vida Hotels and Resorts, who shall not be liable for any other compensation whatsoever.

FORCE MAJEURE CLAUSE

By acceptance of this Agreement, Vida Hotels and Resorts shall not be held liable or responsible for failure to execute arrangements specified herein directly or indirectly occasioned by or through or in consequence of war, change or statutes of UAE Government, strikes, riots and 'Acts of God' or conditions beyond the control of Vida Hotels + Resorts..

CONTRACT VALIDITY / CONFIDENTIALITY

All information contained in this document is private and confidential and under no circumstances can it be accepted that the actual contract rate be made known to third or other parties through internet web sites.

Vida Hotels and Resorts reserve the right at any time, by giving notice in writing, to cancel this Agreement should the Company fail to adhere to the above terms and conditions.

INSURANCE

The Company is solely liable for losses and damages caused by the beneficiaries and/or the subsidiaries staying at Vida Hotels and Resorts. It is agreed that the beneficiaries have to respect the processes implemented in Vida Hotels and Resorts, which can concern the fire safety or valuables locked in the safe, and could not ask for being indemnified for the losses in case of non-respect of the processes.

TERMINATION

In the event of failure by either of the parties to comply with any of the obligations incumbent in this agreement, the other party may terminate the contract after a registered letter has been sent to the offending party formally demanding the performance of the obligation in question and after such letter has remained without effect for a period of 15 days.

APPLICABLE LAW IN CASE OF DISPUTES

The laws of the United Arab Emirates govern this contract. Any dispute between the parties relating to the interpretation or execution of the present contract that has not been settled amicably shall be referred to the Civil Courts of the UAE.