



Rose Rayhaan by Rotana

Reservation Department

Email: res.rose@rotana.com
Telephone: +971 4 4081314
Address: Sheikh Zayed Road

Room Type	Single	Double
Deluxe Room	500	650
Sky Deluxe Room	650	700
Premium Room	700	750
Sky Premium Room	750	800
Club Rotana Room	850	1000
Deluxe Club Rotana Room	1000	1150
Premium Club Rotana Room	1150	1400
Club Rotana Suite	1400	1550

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- The negotiated rates will only apply to individual reservations and are subject to availability (NLRA)

Club Rotana Benefits

- Exclusive use of the Club Rotana Lounge for the comfort of our Club Rotana guests
- Private and state-of-the-art workstation with a dedicated Club Rotana Manager / Hostess to cater to all your business requirements
- Exclusive Check-In/Check-Out
- Executive Breakfast served from 06:30 to 10:30 hrs
- Afternoon tea served from 15:30hrs to 17:30hrs
- Evening cocktails and canapés (mock tails for Rayhaan Properties)
- Complimentary Internet access
- Complimentary limousine service from and to Dubai International Airport terminal 1 & 3

Rates & Reservations

- All quoted rates are valid until 31st December 2017
- All rates shown are quoted in UAE Dirhams per room per night
- All rates shown are non-commissionable & subject to 10% service charge & 10% municipality fees
- Service charge and fee structure are subject to change as per the governing laws of the United Arab Emirates
- All quoted rates are inclusive of Buffet Breakfast and Internet Access
- Corporate Rates are not applicable on weekends (Thursday & Friday) and public holidays in our Resorts
- Rotana reserves the right to amend or withdraw these rates at any stage during the period of this contract (save in respect of reservation already booked and paid) by notice to Client
- Reservations will only be considered guaranteed when confirmed in writing or with a credit card number quoted at time of booking
- All guaranteed reservations must be cancelled 24 hours prior to the day of arrival. Otherwise, the Hotels reserve the right to make a charge for a minimum of 1 night. A cancellation number will also be quoted at the time of cancellation
- Bookings for 10 rooms or more will be considered a group booking and separate rates will apply
- **Long term booking:** please contact us for length of stay more than 30 consecutive nights

Tourism Dirham

- In order to comply with Dubai Government's Council resolution No 2 of 2014, Rotana Hotels and Resorts in Dubai will be applying the "Tourism Dirham" structure effective March 31, 2014
- The "Tourism Dirham" will be applied to guests upon check out by the hotel and will be charged on a per bedroom per stay basis
- Rotana Hotels in Dubai that are under the 5 Star Category will be charging AED 20 per bedroom per night
- Rotana Hotels in Dubai that are under the 4 Star Category will be charging AED 15 per bedroom per night
- Rotana Hotels in Dubai that are under the 3 star Category will be charging AED 10 per bedroom per night
- Rotana Deluxe hotel apartments in Dubai will be charging AED 20 per bedroom per night
- Rotana Superior hotel apartments in Dubai will be charging AED 15 per bedroom per night
- Rotana Standard hotel apartments in Dubai will be charging AED 10 per bedroom per night
- Under Ras Al Khaimah Government's Amiri Decree No. 20 of 2015, a Tourism Dirham fee of UAE Dirham 20 (as per hotel classification) will be collected at check out and will be charged per bedroom, effective November 1, 2015

Arrival / Departure

- All bookings will be subject to 24 hours release prior to the day of arrival unless the hotel receives a guarantee for the booking in the form of a credit card or Local Purchase Order (LPO).
- Departing on a date earlier than the confirmed departure date is subject to a one night's charge unless advised at least 24 hrs. in advance.
- Check-in is from 2pm onwards. Arrivals between 9 AM and 2 PM may be checked-in subject to availability. Guests arriving before 9 AM maybe subject to the previous night's charges.
- The Hotels reserve the right to charge for a minimum of 1 night in the event of a non-arrival of a guaranteed booking.
- Guests are requested to vacate their rooms by 12 noon. Check-out can be extended to 1 PM without charges subject to availability. Check-out between 3 PM and 6 PM, a 50% charge may be applied. Check-out after 6 PM may be subject to a one night charge.

Payment

- Accounts must be settled on departure unless a credit account has been arranged prior to arrival and a Local Purchase Order (LPO) received.
- A credit amount may take 28 days to set up and Rotana will only consider setting up such an account subject to the receipt of a completed application per property & satisfactory references. The setting up of an account is entirely at Rotana's discretion and Rotana shall not be required to give any reason for refusal. In the event that an account is set up, invoices must be settled within 30 days of receipt.
- Rotana accepts cash and the following credit/debit cards: - Visa, MasterCard, Diners Card, American Express.

General Rotana Conditions

- A quarterly review will be held between the designated account manager representing Rotana and your respective company representative to go through the room night materialization of your company and the service provided by our company.
- Rates are as agreed with Client (and as stated in this agreement) and Client agrees that they will not be amended /changed /divulged to any third party unless specifically authorized by both the Client and a duly authorized Rotana hotel team member or colleague.

CorFlex

- Public Lowest Available Public Rate less 10% is offered when the entire total stay room charges based on the Public Lowest Available Public Rates, with a 10% discount applied, is lower than the total stay room charges based on your contracted Corporate Rate at the time of making the booking.
- Public Rates are dynamic and fluctuate, the Public Lowest Available Rate less 10% can only be determined at the time of confirming a booking.
- CorFlex cancelled bookings can't be reinstated due to dynamic rate changes and does not apply to existing and pre-booked reservations in case a guest would like to cancel and reinstate on CorFlex rates.



Name *MEMBERSHIP EXECUTIVE*

Designation

Company Name

Date: *APRIL 11 2017*



Peter Oung Myo

Director of Sales

Rose Rayhaan by Rotana

11 April 2017