



## Rove Hotels

Discover the heartbeat of Dubai, a social and cultural hub for international explorers, delivering the value hospitality experience of Rove Hotels

Each Hotel is strategically located within key financial, entertainment and historical destinations making it the perfect exploring point for every traveller

Designed for the new generation who recognises value, stays connected through technology and gravitates towards culturally-inspired surroundings

Part of Emaar Hospitality Group

## ROVE DOWNTOWN

ROOM TYPE	RACK RATES		HIGH SEASON		SUMMER SEASON	
			01/01/2017 TO 26/05/2017 AND 31/08/2017 TO 27/12/2017		27/05/2017 TO 30/08/2017	
			Single	Double	Single	Double
Rover Room (26 sqm)	1500	1500	400	400	250	250
Rover Room Burj view (26 sqm)	1550	1550	450	450	300	300

Above rates are subject to 10% Service Charge and 10% Municipality Fee  
 Above rates are subject to "Tourism Dirham Fee" effective 31st March 2014  
 Breakfast can be availed at additional AED 55 per adult

Discover the very heartbeat of Dubai - modern, cosmopolitan and contemporary - at Rove Downtown. Rove Downtown is a social and cultural hub for international explorers. It serves as the first and flagship of the Rove Hotels value hospitality experience.

Rove Downtown celebrates the philosophy behind Rove Hotels, Exploring Without Borders. It is a global travellers' hub fusing 21st century innovation with cultural enrichment. It talks to the independent traveller and encourages interaction and exploration of the city.

Rove Downtown, situated just 20 minutes from Dubai International Airport, offers effortless access to Downtown Dubai. Guests can enjoy all modern amenities and a wide range of leisure choices including but not limited to Burj Khalifa, The Dubai Mall and Souk Al Bahar. The hotel is also in close proximity to the Dubai International Financial Centre and Dubai International Convention Centre. Connectivity is key with the hotel being adjacent to a Dubai Metro station and offering easy access to public transport systems.

## SPECIAL EVENT DATES AND CHARGES

- Eid Al Fitr 26th – 28th June 2017 inclusive. AED 100
- Eid Al Adha 31st August – 04th September 2017 inclusive. AED 200
- Gitex 08th – 12th October 2017 inclusive. AED 200
- November Saudi Holidays – TBC. AED 200
- Airshow 12th – 16th November 2017 inclusive. AED 200

*subject to 10% municipality fee and 10% service charge) per room/suite per night needs to be added to all above contracted rates for any reservation falling on and over any of the above mentioned dates. These dates are subject to change*

Central Reservations Office Contacts for bookings

Part of Emaar Hospitality Group

ROVE HOTELS | CENTRAL RESERVATIONS

T +971 4 561 9999 | TOLL FREE (UAE) 800 ROVE | RESERVATIONS@ROVEHOTELS.COM

## ROVE CITY CENTRE

ROOM TYPE	RACK RATES		HIGH SEASON		SUMMER SEASON	
			01/01/2017 TO 26/05/2017 AND 31/08/2017 TO 27/12/2017		27/05/2017 TO 30/08/2017	
			Single	Double	Single	Double
Rover Room (26 sqm)	1000	1000	300	300	200	235

Above rates are subject to 10% Service Charge and 10% Municipality Fee

Above rates are subject to "Tourism Dirham Fee" effective 31st March 2014

Breakfast can be availed at additional AED 55 per adult during HIGH SEASON

Breakfast is inclusive during SUMMER SEASON

Discover the heartbeat of Deira at Rove City Centre, a social and cultural hub for international explorers, delivering the value hospitality experience of Rove Hotels. Rove City Centre celebrates the philosophy behind Rove Hotels, Exploring Without Borders. It is a global travellers' hub fusing 21st century innovation with cultural enrichment.

Rove City Centre, situated just 10 minutes from Dubai International Airport, offers effortless access to Dubai Creek, the maritime lifeline of the city and historical focal point, home to traditional dhows, historic houses and lively souks, offering guests a first-hand view of Dubai's original trade hub.

City Centre Deira shopping mall and Dubai Creek Golf & Yacht Club are both within walking distance of Rove City Centre and offer a variety of leisure and entertainment options. Connectivity is key with the hotel being a short walk from the Deira City Centre Dubai Metro station.

## SPECIAL EVENT DATES AND CHARGES

- Eid Al Adha 31st August – 04th September 2017 inclusive. AED 150
- November Saudi Holidays – TBC. AED 150

*subject to 10% municipality fee and 10% service charge) per room/suite per night needs to be added to all above contracted rates for any reservation falling on and over any of the above mentioned dates. These dates are subject to change*

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## ROVE HEALTHCARE CITY

ROOM TYPE	RACK RATES		HIGH SEASON		SUMMER SEASON	
			01/01/2017 TO 26/05/2017 AND 31/08/2017 TO 27/12/2017		27/05/2017 TO 30/08/2017	
			Single	Double	Single	Double
Rover Room (26 sqm)	1000	1000	300	300	200	235

Above rates are subject to 10% Service Charge and 10% Municipality Fee  
 Above rates are subject to "Tourism Dirham Fee" effective 31st March 2014  
 Breakfast can be availed at additional AED 55 per adult during HIGH SEASON  
 Breakfast is inclusive during SUMMER SEASON

Rove Healthcare City celebrates the philosophy behind Rove Hotels, Exploring Without Borders. It is a global travellers' hub fusing 21st century innovation with cultural enrichment. It talks to the independent traveller and encourages interaction and exploration of the city.

Rove Healthcare City is strategically positioned in a central business zone within a 15 minutes' drive of Dubai International Airport and in close proximity to Dubai Healthcare City, a hub for medical enterprises, healthcare centres and medical education. A hyper-connected location with easy access to Dubai Metro and the city's main motorway means key financial and entertainment destinations are never more than a 10 minutes' drive away.

Within the local vicinity, guests will find a vast selection of leisure and entertainment facilities. Wafi Shopping Mall is within walking distance for a variety of rest and relaxation options, and for more exhilarating experiences local theme parks are just a 5-minute drive from the hotel.

### SPECIAL EVENT DATES AND CHARGES

- Eid Al Adha 31st August – 04th September 2017 inclusive. AED 150
- Gitex 08th – 12th October 2017 inclusive. AED 150  
*subject to 10% municipality fee and 10% service charge) per room/suite per night needs to be added to all above contracted rates for any reservation falling on and over any of the above mentioned dates. These dates are subject to change*

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## ROVE TRADE CENTRE

ROOM TYPE	RACK RATES		HIGH SEASON		SUMMER SEASON	
			01/01/2017 TO 26/05/2017 AND 31/08/2017 TO 27/12/2017		27/05/2017 TO 30/08/2017	
			Single	Double	Single	Double
Rover Room (26 sqm)	1000	1000	300	300	200	235

Above rates are subject to 10% Service Charge and 10% Municipality Fee  
 Above rates are subject to "Tourism Dirham Fee" effective 31st March 2014  
 Breakfast can be availed at additional AED 55 per adult during HIGH SEASON  
 Breakfast is inclusive during SUMMER SEASON

Discover Dubai World Trade Centre and its surroundings at Rove Trade Centre, a social and cultural hub for international explorers, delivering the value hospitality experience of Rove Hotels. Rove Trade Centre celebrates the philosophy behind Rove Hotels, Exploring Without Borders. It is a global travellers' hub fusing 21st century innovation with cultural enrichment.

Adjacent to Dubai World Trade Centre, the city's most important business hub and exhibition centre, Rove Trade Centre sits strategically between new and old Dubai. Just 10 minutes from Dubai International Airport, the hotel offers effortless access to the authentic older parts of town with both Satwa and Al Jafiliya, offering a unique experience. Equally accessible are the vibrant and ultra-modern sky-scrapers of Sheikh Zayed Road and key entertainment and business hubs such as The Dubai Mall, City Walk and Dubai International Financial Centre.

## SPECIAL EVENT DATES AND CHARGES

- Eid Al Adha 31st August – 04th September 2017 inclusive. AED 150
- Gitex 08th – 12th October 2017 inclusive. AED 150  
*subject to 10% municipality fee and 10% service charge) per room/suite per night needs to be added to all above contracted rates for any reservation falling on and over any of the above mentioned dates. These dates are subject to change*

Central Reservations Office Contacts for bookings

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## GENERAL BENEFITS AND SERVICES

- Complimentary mineral water in room
- Complimentary in room tea and coffee making facilities
- Complimentary high speed internet access in rooms and public areas
- Complimentary English or Arabic local daily newspapers
- Complimentary scheduled shuttle bus service for Rove City Centre and Rove Healthcare City to and from the following locations:
  - Kite Beach
  - The Dubai Mall
- Free local and international TV channels and 2 radio channels in rooms
- 24-hour complimentary access to hotel gym
- Complimentary access to hotel temperature controlled swimming pool
- Variety of leisure amenities including Playstation 4, Foosball table and table tennis
- 24-hour self-service Laundromat

## ADDITIONAL MEAL PACKAGES

- Lunch or Dinner Package is charged at an additional cost of AED 75 net. per Rover.
- Lunch and Dinner Package is charged at an additional cost of AED 140 net. per Rover.
- Packages include set menus only.
- Packages do not apply during New Year's Eve, unless advertised.
- Meal rates are inclusive of 10% Service Charge.

## KIDS' MEALS

- Kids aged 0 – 5 years eat for free.
- Kids aged 6 – 15 years dine at 50% off.
- Kids aged 15 years or above are considered as adults and are therefore charged at 100%.
- The same pricing policy for kids applies on 2 meal and 3 meal packages.

## RATE CHANGES

Rove Hotels have the right to revise the above rates during the contracted period with prior notice of 15 calendar days. Should our public "Best Available Rate" ever be lower than your existing corporate rate at the time of booking, Rove Hotels will be happy to offer you this lower room rate. Corporate Rates are subject to availability at the time of Booking. This Agreement applies to individual bookings only and is not valid for Groups or Conferences of 10 rooms and above. Group rates are available upon request.

## TOURISM DIRHAM FEE

This is in reference to the Executive Council Resolution No. 2, issued on 24th January 2014 by the Government of Dubai, regarding the introduction of the "Tourism Dirham Fee" on guests staying in Hotels and Hotel Apartments in the Emirate of Dubai. We would like to take this opportunity to inform you of the method implementation of the fee at Rove Hotels. Effective 31st March 2014, guests staying at any of the Rove Hotels will be subject to the Tourism Dirham Fee of AED 10 per bedroom, per night. This is payable by the guest upon check-out. The fee will be posted on a separate line, on the guest's bill. Should your company wish to bear this fee on behalf of your guest, the company has to clearly specify that the room charge, municipality fees, service fee and the Tourism Dirham fee will need to be billed to you. This needs to be communicated at the time of booking and prior to the guest arrival.



## RESERVATIONS

All reservations are on request basis and subject to space availability. All confirmed reservations will be validated by a written confirmation letter and confirmation number. Bookings have to be made with bona fide email address to avail the company corporate rate and where applicable, a valid company ID upon check-in is required to validate the corporate rate. Confirmed reservations require a valid credit card for guarantee or a Company's guarantee letter (if the company benefits of credit facility with the hotel). In the absence of either of the above, full prepayment, as guided upon confirmation. Non-guaranteed reservations will be released at 6pm (Dubai time) one day prior to the expected arrival date. The above cancellation notice periods are guidelines which may be superseded by Rove Hotels and will be advised accordingly at time of confirmation.

Reservations should be made through the Reservations Office:

Central Reservations Office Contacts for bookings  
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## CANCELLATION

Cancellations/ late amendment received after 3pm (Dubai time) 1 day prior to arrival date is subject to one-night charge.

## EXHIBITION/ SPECIAL EVENTS

Cancellations or late amendment during exhibitions, festive holidays and during special event dates received after 3pm (Dubai time) 7 days prior to arrival date is subject to one-night charge. For reservations where visa is applied, approved and issued through Rove Hotels, in the event of any cancellation, Rove Hotels reserve the right to apply a minimum charge of 1 night at contracted rate, superseding conditions of the cancellation clause; the issued visa will be cancelled and the client will bear the cost of the visa charges. The above cancellation notice periods are guidelines which may be superseded by Rove Hotels and will be advised accordingly at time of confirmation.

## NO-SHOWS

A one-night charge including municipality fee and service charge of each guaranteed room booked shall be imposed for no-shows/non-arrivals. Any other services that were confirmed and guaranteed will also be charged in case of cancellation, no show or if not utilized.

## CREDIT FACILITY

Should your company wish to avail credit facilities with any of our properties, you are requested to complete the 'Credit Application Request Form' and submit with relevant supporting documents. The documents required are mentioned in the Credit Application Form. The hotel will require a minimum of 21 working days to process your credit facility request. Upon reservation, the Company should send a fax or email stating the items/services for which the company would like to be charged. For the Guests whose extra charges (mini bar, telephone etc.) are not covered by the Company, a Credit Card imprint or pre-payment upon check-in will be requested. All confirmed reservations will be guaranteed against the credit facility. In the event credit facility has not been established, a credit card is required to cover the charges or full payment is due 48 hours prior to guest arrival.

## TRANSPORTATION

We are pleased to offer private transfers to and from Dubai International Airport as well as Dubai World Central - Al Maktoum International. Please contact our central reservations department at least 24 hours prior to arrival time to arrange for airport transfers. The price will be advised upon request.

## VISA ARRANGEMENTS

Service Visa can be arranged at AED 400 per person, please note the processing time will be 4 Working Days. Above rates are inclusive of 10% municipality fee and 10% service charge. Please contact our Reservations Office for additional information and assistance.

## CHECK-IN AND CHECK-OUT

- Check-in Time is 4pm; Check-out is 2pm
- Late check-out time is offered subject to availability

Early Departure: in the event that your guest decides to depart earlier than expected (reserved departure date), the Hotel has the right to charge a minimum of one night, unless the Front Office has been notified with at least 24 hours' notice.

## CURRENCY AND PRICES

All rates are quoted in UAE Dirham's (AED). Rove Hotels reserve the right to claim compensation for loss on exchange arising from accounts settled in foreign currencies.

## WALK OUT

In the case of an overbooking situation, Rove Hotels reserve the right to accommodate the guests in a nearby Hotel of an equivalent category, without any price supplement. In such cases the expenses relating to the transfer (additional cost of the rooms, transportation to the hotel and one 10-minute telephone call to the customer's home) between the two hotels shall be payable by Rove Hotels, who shall not be liable for any other compensation whatsoever.

## FORCE MAJEURE CLAUSE

By acceptance of this Agreement, Rove Hotels shall not be held liable or responsible for failure to execute arrangements specified herein directly or indirectly occasioned by or through or in consequence of war, change or statutes of UAE Government, strikes, riots and 'Acts of God' or conditions beyond the control of Rove Hotels.

## CONTRACT VALIDITY / CONFIDENTIALITY

All information contained in this document is private and confidential and under no circumstances can it be accepted that the actual contract rate be made known to third or other parties through internet web sites. Rove Hotels reserve the right at any time, by giving notice in writing, to cancel this Agreement should the Company fail to adhere to the above terms and conditions.

## INSURANCE

The Company is solely liable for losses and damages caused by the beneficiaries and/or the subsidiaries staying at Rove Hotels. It is agreed that the beneficiaries have to respect the processes implemented in Rove Hotels, which can concern the fire safety or valuables locked in the safe, and could not ask for being indemnified for the losses in case of non-respect of the processes.

## TERMINATION

In the event of failure by either of the parties to comply with any of the obligations incumbent in this agreement, the other party may terminate the contract after a registered letter has been sent to the offending party formally demanding the performance of the obligation in question and after such letter has remained without effect for a period of 15 days.

## APPLICABLE LAW IN CASE OF DISPUTES



The laws of the United Arab Emirates govern this contract. Any dispute between the parties relating to the interpretation or execution of the present contract that has not been settled amicably shall be referred to the Civil Courts of the UAE.

#### DISCLAIMER NOTICE

It is agreed that Rove Hotels shall not be liable for any inability on its part to provide all or any accommodation or services where such inability arises as a result of any action on the part of the Government and ruling family of the U.A.E, resulting in the temporary closure or expropriation by or on behalf of the Government and the ruling family (with or without notice) of all or any part of Rove Hotels accommodation or services. Closure shall not be deemed to give grounds for cancellation of this contract.

#### CONTACT US

For any further assistance regarding this contract please feel free to contact the undersigned on email:  
nkumar@theaddress.com

Rove Hotels have extended these special corporate room rates on a mutually agreed volume business that your company will generate in this current year. The agreed volume business is set at 50 Room nights per year per hotel. Should the rates extended to your company herein not be utilized within the subsequent three (3) months period, we reserve the right to revoke our offer of contracted rates.

This contract is valid subject to the Duplicate Copy being duly signed, validated and returned to our Sales Department on Fax: +971 4 436 8880 nkumar@theaddress.com within seven (7) days of the issuance date of this contract. By signing this page, we will understand that you agree and accept all aforementioned terms and conditions.

We thank you for your kind support towards Rove Hotels and look forward to a fruitful relationship between both our companies.

Yours Sincerely,

Accepted:



Nishu Kumar  
Assistant Director of Sales  
Rove Hotels  
Dubai – U.A.E  
Tel: 971 4 4368874  
Fax: 971 4 4368880  
Email: nkumar@theaddress.com

MECSC  
Mr. JC Gayoma  
Membership Executive