



VIDA HOTELS AND RESORTS

Centrally located in the vibrant Downtown Dubai neighbourhood, Vida Downtown Dubai and Manzil Downtown Dubai are both within walking distance of The Dubai Mall, Burj Khalifa and some of the most popular tourist destinations

The Hotels provide a wide selection of restaurants, cafes, facilities, meeting areas and luxury rooms designed to appeal to business travellers as well as professionals on the go

Vida Hotels and Resorts are distinguished by neutral colours creating a chic ambience and by food inspired by Middle East as well as international cuisine making our guests feel at home

VIDA DOWNTOWN

ROOM TYPE	RACK RATES		HIGH SEASON		SHOULDER SEASON		SUMMER SEASON	
			01/01/2017 TO 26/05/2017 AND 31/08/2017 TO 01/12/2017		02/12/2017 TO 27/12/2017		27/05/2017 TO 30/08/2017	
	Single	Double	Single	Double	Single	Double	Single	Double
Deluxe Room (32 m2)	2,500	2,600	750	850	650	750	550	650
Deluxe Garden View (32 m2)	2,600	2,700	850	950	750	850	650	750
Deluxe Pool View Room (32 m2)	2,800	2,900	950	1050	850	950	750	850
Junior Suite (64 m2)	3,500		1,550		1,450		1,350	
Premier Suite (90 m2)	4,000		Upon Request		Upon Request		Upon Request	
Boulevard Suite (140 m2)	8,500		Upon Request		Upon Request		Upon Request	

Above rates are subject to 10% Service Charge and 10% Municipality Fee
 Above rates are subject to "Tourism Dirham Fee" effective 31st March 2014

Vida Downtown takes shape as six floors of fresh, urban styling with bright, airy private and public spaces. Situated in the Old Town precinct of Dubai just a short walk from Burj Khalifa, eclectic souks, The Dubai Mall and The Dubai Fountains. It is a short drive from Dubai International Financial Centre, Dubai International Airport and public beaches.

In downtime, guests can savour fine food and drinks, swim in the warmth of the Dubai sun in our ultramodern pool, relax on the deck or put our fully equipped gym to work. Uptime can be accommodated in our four progressive meeting rooms equipped with video conferencing facilities and Wi-Fi in each room. Combined, the meeting rooms can accommodate up to 180 delegates.

Ranging from spacious to ultra-spacious, each and every one of our 156 rooms and suites is well appointed, served around the clock and sublimely comfortable. Rooms include a range of facilities, including open-plan bathrooms with bathtub, separate shower and toilet. Suites include a walk-in closet, lounge with study area, dining area with guest toilet, butler's kitchen and large terrace.

Carefully curated restaurants and lounge concepts serve Vida guests and visitors from breakfast through to nightcap. 3in1 is a contemporary restaurant that serves international cuisine with a Levantine influence. Stage2 is a trendy international Lounge serving light meals and also serves as host to themed pairing evenings. La Serre consists of a Traditional Parisian Boulangerie and fine dining Bistro.

Central Reservations Office Contacts for bookings

T: +971 4 423 8899 F: +971 4 423 8890

E: reservations@vida-hotels.com

MANZIL DOWNTOWN DUBAI

ROOM TYPE	RACK RATES		HIGH SEASON 01/01/2017 TO 26/05/2017 AND 31/08/2017 TO 01/12/2017		SHOULDER SEASON 02/12/2017 TO 27/12/2017		SUMMER SEASON 27/05/2017 TO 30/08/2017	
			Single	Double	Single	Double	Single	Double
	Deluxe Room (32 sqm)	2,500	2,600	750	850	650	750	550
Deluxe Pool View Room (32 sqm)	2,600	2,700	850	950	750	850	650	750
Deluxe Burj View Room (32 sqm)	2,800	2,900	950	1,050	850	950	750	850
Burj Suite (48 sqm)	4,500		Upon request		Upon request		Upon request	

Above rates are subject to 10% Service Charge and 10% Municipality Fee
Above rates are subject to "Tourism Dirham Fee" effective 31st March 2014

At Manzil Downtown Dubai, the essence of Arabian hospitality is expressed in every detail. Modern, minimal and adorned with Arabian design cues, Manzil Downtown Dubai is a blend of old and new, luxurious heritage fashioned to suit the needs of the modern guest. 197 guest rooms feature subtle Arabian motifs, an acknowledgement of the past within a technically advanced environment.

It features a host of recreational facilities, both within the hotel and in the nearby complex. The outdoor pool and pool deck offer a cooling respite. The fitness centre features aerobic, cardio-vascular and weight training equipment with LCD screens for entertainment during your workout. Manzil Downtown Dubai is designed to serve both the leisure guest and business traveller. The Business Centre is open 24 hours a day and provides comprehensive support through WiFi networks, secretarial services and state-of-the-art serviced meeting rooms. The hotel features a total seven meeting rooms, with natural daylight. Two of the rooms can be merged into one, hosting up to 136 delegates in theatre style seating. A further three boardrooms seating up to fifteen people each and two additional breakout rooms.

Manzil Downtown Dubai offers a choice of delightful dining options. Boulevard Kitchen is the signature restaurant serving Levantine cuisine in a contemporary Arabesque environment. The accompanying Boulevard Lounge, on the terrace overlooking Mohammed Bin Rashid Boulevard, offers an Arab-fusion beverage menu featuring an extensive range of regional teas and other specialties. The Courtyard is a social haven for dining "al fresco" and the perfect place for shisha. Nezesaussi is the ultimate sports hub in Downtown Dubai and offers food from New Zealand, South Africa, and Australia. Fumé offers uncomplicated, delicious, home cooked comfort food with an international twist. The award winning menu is served in a unique two-storey vintage style setting with spectacular views of the Dubai skyline.

Central Reservations Office Contacts for bookings

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SPECIAL EVENT DATES AND CHARGES

EVENTS AND EXHIBITIONS	DATES
Arab Health	29th January – 02nd February 2017 inclusive
Gulf Food	26th February – 02nd March 2017 inclusive
Air Show	12th – 16th November 2017 inclusive

A supplement of AED 500 for Arab Health and AED 250 for Gulf Food and Air Show (subject to 10% municipality fee and 10% service charge) per room/suite per night needs to be added to all above contracted rates for any reservation falling on and over any of the above mentioned dates. These dates are subject to change. Please contact our Central Reservations Office for more information.

GENERAL BENEFITS AND SERVICES

- Complimentary welcome refreshment on arrival
- Complimentary mineral water in room
- Complimentary in room tea and coffee making facilities
- 24-hour room service
- Complimentary high speed internet access in rooms and public areas
- Complimentary in room local landline telephone calls (subject to change without notice)
- Choice of complimentary English or Arabic local daily newspaper at Manzil Downtown Dubai
- 24-hour complimentary access to hotel business centre
- Complimentary scheduled shuttle bus service to and from the following locations:
 - World Trade Centre, DIFC and Airport Expo for major events
 - Dubai Mall and Mall of Emirates
 - Jumeirah Beach Park including access
- Choice of 69 free local and international TV channels and 2 radio channels in rooms
- Complimentary choice of selected DVD titles for in-room viewing
- 24-hour complimentary access to hotel gym
- Complimentary access to hotel temperature controlled swimming pool
- Daily room turndown service
- Confirmation of airline tickets
- Assistance in arranging of local tours, car rental etc.

SPECIAL HOTEL BENEFITS

The below listed room types are inclusive of Buffet Breakfast

- At Vida Downtown: Junior Suite, Premier Suite

The below listed room types are inclusive of Buffet Breakfast and Airport Transfers

- At Vida Downtown: Boulevard Suite
- At Manzil Downtown Dubai: Burj Suite

U BY EMAAR

Creating a bouquet of bespoke privileges, U By Emaar brings together diverse brands within the Emaar portfolio across dining, accommodation and leisure that elevate the overall quality of customer experience. The U By Emaar Card unlocks a world of exemplary opportunities to enjoy life, allowing customers to earn valuable Upoints, which can be used to redeem against stay, dining, or leisure experiences.

RATE CHANGES

Vida Hotels and Resorts have the right to revise the above rates during the contracted period with prior notice of 15 calendar days. Should our public “Best Available Rate” ever be lower than your existing corporate rate at the time of booking, Vida Hotels and Resorts will be happy to offer you this lower room rate. Corporate Rates are subject to availability at the time of Booking. This Agreement applies to individual bookings only and is not valid for Groups or Conferences of 10 rooms and above. Group rates are available upon request.

TOURISM DIRHAM FEE

This is in reference to the Executive Council Resolution No. 2, issued on 24th January 2014 by the Government of Dubai, regarding the introduction of the “Tourism Dirham Fee” on guests staying in Hotels and Hotel Apartments in the Emirate of Dubai. We would like to take this opportunity to inform you of the method implementation of the fee at Vida Hotels and Resorts. Effective 31st March 2014, guests staying at any of the Vida Hotels and Resorts will be subject to the Tourism Dirham Fee of AED 15 per bedroom, per night. This is payable by the guest upon check-out. The fee will be posted on a separate line, on the guest’s bill. Should your company wish to bear this fee on behalf of your guest, the company has to clearly specify that the room charge, municipality fees, service fee and the Tourism Dirham fee will need to be billed to you. This needs to be communicated at the time of booking and prior to the guest arrival.

RESERVATIONS

All reservations are on request basis and subject to space availability. All confirmed reservations will be validated by a written confirmation letter and confirmation number. Bookings have to be made with bona fide email address to avail the company corporate rate and where applicable, a valid company ID upon check-in is required to validate the corporate rate. Confirmed reservations require a valid credit card for guarantee or a Company’s guarantee letter (if the company benefits of credit facility with the hotel). In the absence of either of the above, full prepayment, as guided upon confirmation. Non-guaranteed reservations will be released at 06.00 pm (Dubai time) one day prior to the expected arrival date. The above cancellation notice periods are guidelines which may be superseded by Vida Hotels and Resorts and will be advised accordingly at time of confirmation.

Reservations should be made through the Reservations Office:

Central Reservations Office Contacts for bookings

T: +971 4 423 8899 F: +971 4 423 8890

E: reservations@vida-hotels.com

CANCELLATION

Cancellations/ late amendment received after 3.00 pm (Dubai time) 1 day prior to arrival date is subject to one-night charge.

NO-SHOWS

A one-night charge including municipality fee and service charge of each guaranteed room booked shall be imposed for no-shows/non-arrivals. Any other services that were confirmed and guaranteed will also be charged in case of cancellation, no show or if not utilized.

EXHIBITION/ SPECIAL EVENTS

Cancellations or late amendment during exhibitions, festive holidays and during special event dates received after 03.00 pm (Dubai time) 7 days prior to arrival date is subject to one-night charge. For reservations where visa is applied, approved and issued through Vida Hotels and Resorts, in the event of any cancellation, Vida Hotels and Resorts reserve the right to apply a minimum charge of 1 night at contracted rate, superseding conditions of the cancellation clause; the issued visa will be cancelled and the client will bear the cost of the visa charges. The above cancellation notice periods are guidelines which may be superseded by Vida Hotels and Resorts and will be advised accordingly at time of confirmation.

CREDIT FACILITY

Should your company wish to avail credit facilities with any of our properties, you are requested to complete the 'Credit Application Request Form' and submit with relevant supporting documents. The documents required are mentioned in the Credit Application Form. The hotel will require a minimum of 21 working days to process your credit facility request. Upon reservation, the Company should send a fax or email stating the items/services for which the company would like to be charged. For the Guests whose extra charges (mini bar, telephone etc.) are not covered by the Company, a Credit Card imprint or pre-payment upon check-in will be requested. All confirmed reservations will be guaranteed against the credit facility. In the event credit facility has not been established, a credit card is required to cover the charges or full payment is due 48 hours prior to guest arrival.

TRANSPORTATION

We are pleased to offer private limousine transfers to and from Dubai International Airport as well as Dubai World Central - Al Maktoum International. Please contact our central reservations department at least 24 hours prior to arrival time to arrange for airport transfers. The Price will be advised upon request.

EXTRA BED / CHILDREN POLICY

Please contact the corresponding reservations number for more information

VISA ARRANGEMENTS

30-day visa: AED 900 (10 working days)

14-day visa: AED 550 (10 working days)

Service Visa can be arranged at AED 450 per person, please note the processing time will be up to 4 to 7 Working Days. Above rates are inclusive of 10% municipality fee and 10% service charge. Please contact our Reservations Office for additional information and assistance

MARHABA SERVICE

Please find the below the details of the available 2 packages (rates are subject to change):

Bronze Meet and Greet Service (AED 100 net per person). This service includes:

- Meet and greet on arrival at the Immigration area or on departure at the Marhaba lounge
- Accompany and guide the guest through the airport
- Fast track through immigration and security
- Assistance with baggage reclaim on arrival

Silver Meet and Greet Service (AED 220 net per person). This service includes:

- Meet and greet on departure at the curb side or on arrival as the guests enter the terminal
- Accompany and escort all the way through the airport formalities
- Fast track through immigration and security
- Complimentary access to the Marhaba lounge with departure service
- Assistance with baggage reclaim on arrival
- Porter service
- Valid at Terminal 1 and Terminal 3 only

CHECK-IN AND CHECK-OUT

- Check-in Time is 03.00 pm; Check-out is 12.00 pm
- Late check-out until 06.00 pm is charged at 50% of the Room Rate
- Late check-out after 06.00 pm is charged at 100% of the Room Rate
- Late check-out time is offered subject to availability

Early Departure: in the event that your guest decides to depart earlier than expected (reserved departure date), the Hotel has the right to charge a minimum of one night, unless the Front Office has been notified with at least 24 hours' notice.

CURRENCY AND PRICES

All rates are quoted in UAE Durham's (AED). Vida Hotels and Resorts reserve the right to claim compensation for loss on exchange arising from accounts settled in foreign currencies.

WALK OUT

In the case of an overbooking situation, Vida Hotels and Resorts reserve the right to accommodate the guests in a nearby Hotel of an equivalent category, without any price supplement. In such cases the expenses relating to the transfer (additional cost of the rooms, transportation to the hotel and one 10-minute telephone call to the customer's home) between the two hotels shall be payable by Vida Hotels and Resorts, who shall not be liable for any other compensation whatsoever.

FORCE MAJEURE CLAUSE

By acceptance of this Agreement, Vida Hotels and Resorts shall not be held liable or responsible for failure to execute arrangements specified herein directly or indirectly occasioned by or through or in consequence of war, change or statutes of UAE Government, strikes, riots and 'Acts of God' or conditions beyond the control of Vida Hotels and Resorts.

CONTRACT VALIDITY / CONFIDENTIALITY

All information contained in this document is private and confidential and under no circumstances can it be accepted that the actual contract rate be made known to third or other parties through internet web sites. Vida Hotels and Resorts reserve the right at any time, by giving notice in writing, to cancel this Agreement should the Company fail to adhere to the above terms and conditions.

INSURANCE

The Company is solely liable for losses and damages caused by the beneficiaries and/or the subsidiaries staying at Vida Hotels and Resorts. It is agreed that the beneficiaries have to respect the processes implemented in Vida Hotels and Resorts, which can concern the fire safety or valuables locked in the safe, and could not ask for being indemnified for the losses in case of non-respect of the processes.

TERMINATION

In the event of failure by either of the parties to comply with any of the obligations incumbent in this agreement, the other party may terminate the contract after a registered letter has been sent to the offending party formally demanding the performance of the obligation in question and after such letter has remained without effect for a period of 15 days.

APPLICABLE LAW IN CASE OF DISPUTES

The laws of the United Arab Emirates govern this contract. Any dispute between the parties relating to the interpretation or execution of the present contract that has not been settled amicably shall be referred to the Civil Courts of the UAE.

DISCLAIMER NOTICE

It is agreed that Vida Hotels and Resorts shall not be liable for any inability on its part to provide all or any accommodation or services where such inability arises as a result of any action on the part of the Government and ruling family of the U.A.E, resulting in the temporary closure or expropriation by or on behalf of the Government and the ruling family (with or without notice) of all or any part of Vida Hotels and Resorts accommodation or services. Closure shall not be deemed to give grounds for cancellation of this contract.

CONTACT US

For any further assistance regarding this contract please feel free to contact the undersigned on email: **nkumar@theaddress.com**.

Vida Hotels and Resorts have extended these special corporate room rates on a mutually agreed volume business that your company will generate in this current year. The agreed volume business is set at 50 Room nights per year. Should the rates extended to your company herein not be utilized within the subsequent three (3) months period, we reserve the right to revoke our offer of contracted rates.

This contract is valid subject to the Duplicate Copy being duly signed, validated and returned to our Sales Department on Fax: +971 4 436 8880 or **nkumar@theaddress.com** within seven (7) days of the issuance date of this contract. By signing this page, we will understand that you agree and accept all aforementioned terms and conditions.

We thank you for your kind support towards Vida Hotels and Resorts and look forward to a fruitful relationship between both our companies.

Yours Sincerely,

Accepted:



Nishu Kumar
Assistant Director of Sales – Corporate
Vida Hotels and Resorts`
Dubai – U.A.E
Tel: 971 4 4368874
Fax: 971 4 4368880
Email: nkumar@theaddress.com

MECSC
Mr. JC Gayoma
Membership Executive