

**HOTEL CORPORATE RATES**

Room Category	15th February to 28th December 2016	
	Single	Double
Deluxe Room Sea View	850	850
Deluxe Room Burj Khalifa	900	900
Horizon Club Deluxe	1,100	1,100
Horizon Club Executive	1,150	1,150
Horizon Club Premier	1,250	1,250
One-Bedroom Suite	1,350	1,350

\* Serviced Apartments long stay rates available upon request

\* Should our public "Best available rate" ever be lower than your existing corporate rate at the time of the booking, 10% discount on "Best Available Rate" will be offered.

**Blackout dates:**

Arab Health            23-28 January 2016  
 Gulf Food                20-25 February 2016

**Surcharge of AED 350 will apply for:**

GITEX                    16-20 October 2016  
 BIG 5                     21-24 November 2016

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### **IMPORTANT TERMS & CONDITIONS**

- The above rates are valid from 15 February 2016 to 28th December 2016.
- The above rates are quoted in AED (Arab Emirates Dirhams), per room, per night and on room only basis, subject to 10% municipality fee and 10% service charge.
- The Tourism Dirham will be charged at AED 20 per night.
- Extra bed is available only in Horizon Club Executive, Horizon Club Premier and One Bedroom Suite. Supplement of AED 300 per night for Extra Bed and Horizon Club Access. Supplement is subject to 10% municipality fee and 10% service charge.
- A limited number of rooms are available at the rates quoted and should be reserved well in advance of the arrival date. All rooms are subject to hotel availability.
- Rates are not applicable for groups of 10 rooms and above. For group requests of 10 rooms and above please contact your account manager.
- Group rates are dependent upon season and are available on request.
- The hotel reserves the right to amend this proposal following a quarterly review of the room night production. In such case, a written notification will be sent.
- The above rates have been extended based on a minimum projected production of 100 room nights per annum (with the quarterly production review).

### **ALL GUESTS RECEIVE THE FOLLOWING BENEFITS**

- Fruit Plate on arrival
- Complimentary in room wired internet and Wi-Fi access
- Bottled water in the room
- Coffee and tea making facilities
- Scheduled shuttle service to Dubai Mall.
- Complimentary daily local English or Arabic newspaper.

### **HORIZON CLUB**

Guests staying in suites and on the Horizon Club floors enjoy a host of special privileges and complimentary services and benefits:

- Exclusive use of the Horizon Club Lounge.
- Buffet breakfast in the Horizon Club Lounge.
- Coffee, tea and soft drinks in the Horizon Club Lounge throughout the day.
- Evening cocktails served in the Horizon Club Lounge.
- Express check-in & check-out at the Horizon Club Lounge.
- Use of the dedicated Horizon Club indoor infinity pool and Health Club on the 42<sup>nd</sup> floor
- Pressing of one suit upon arrival.
- Daily fruit basket.
- Usage of the Horizon Club Meeting Room for 2 hours per day (subject to availability).
- Choice of daily local or international newspaper.

## **TRANSPORTATION**

The hotel has available luxury limousine transportation facilities to and from Dubai International Airport at AED 290.00 net per car per way for a maximum of three (3) persons per car. Round trip rate is at AED 580.00 net. Prices are subject to change without prior notice.

## **RESERVATIONS GUARANTEE**

**In order for a company to utilize the Corporate Rates offered, the Hotel must receive the reservations in writing.** Room reservations will only be confirmed by the Hotel upon guarantee in the form of advanced payment or credit card. A guarantee letter is also acceptable for those companies holding a credit facility with Shangri-La Hotel, Dubai. Guaranteed reservations will be held until 12:00 PM of the day following the confirmed arrival date. All non-guaranteed reservations will be released after 4:00 PM on the date of scheduled arrival. Thereafter, guestrooms are subject to availability. For peak periods, non-guaranteed reservations will not be accepted.

## **CHECK-IN / CHECK-OUT TIME**

Check-in time is from 14:00 PM and check-out time is 12:00 PM. Late check-out is subject to hotel availability and additional charges may apply after 12:00 PM on the day of departure.

## **EARLY DEPARTURE**

Departure date will be reconfirmed upon arrival. Please advise our Front Office Agent on check-in should your guest wish to make any changes on the departure date. An early departure charge equivalent to one-night stay will be applied should a guest check out before the confirmed departure date.

## **NO SHOW**

Should a guest, with a guaranteed reservation not arrive on the scheduled date of arrival, a one night room charge will be levied as a no show charge. The entire stay charges will be applied in case of no show during peak dates. Reservations for subsequent nights will also be released for resale. Visa fees, if obtained through the Hotel, plus reserved airport transfers, will also be charged.

## **CANCELLATION**

Cancellation or amendment received 24 hours prior to arrival during non-peak periods shall not be charged. A one night cancellation charge will be applied for cancellations received within 24 hours for non-peak periods and 7 days for peak dates.

## **PAYMENT**

All charges will be settled by the guest upon departure. Should your company require credit facilities, please complete the attached application form and forward it to the hotel for processing.

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## **VISA ARRANGEMENTS**

Transit visa can be arranged via Reservations Office. The fee for organizing a regular visa (3-4 working days) is AED 550 per applicant and AED 750 for an urgent visa (1-2 working days).

On Public Holidays the visa application charge will be AED 950 per applicant. Visa Application Form and terms and conditions can be obtained from Reservations Department.

Visa Applications are subject to approval by the Immigration Department of the United Arab Emirates. Shangri-La Hotel Dubai does not guarantee that visa will be issued, or can it be held liable in the event that the Visa Application is denied or delayed by the Immigration Department of whatever reason.

## **GUEST RECOGNITION PROGRAM**

To give recognition and rewards to your corporate travelers as our most valued guests, they are invited to join the Shangri-La Golden Circle program. Designed as more than a frequent guest program, every time your guests stay with us they will enjoy exclusive privileges and benefits across many different aspects of our hotel offerings. These benefits increase as they progress through the three Golden Circle Membership tiers of Gold, Jade and Diamond. In addition, Member can earn Golden Circle Awards Points which can then be redeemed for hotel stays and dining or spa experiences at any Shangri-La Hotel, Shangri-La Resort, Traders Hotel, JEN Hotel and Kerry hotel.

Enrollment to the Golden Circle program is made easy for your guests. We recommend that you add this link <http://www.shangri-la.com/corporate/golden-circle/joingc/> to your Company Intranet, and enrolment will be processed immediately. Alternatively, instant enrollment can be made as guests make their room bookings on-line at [www.shangri-la.com](http://www.shangri-la.com).

Golden Circle Award Points can be earned quickly by staying in any of our hotels and resorts or just enjoying a meal, a drink or a treatment at CHI, The Spa at Shangri-La. For full program details and benefits, please visit [www.goldencircle.shangri-la.com](http://www.goldencircle.shangri-la.com).

## **FREQUENT FLYER PARTNERS**

Guests can earn airline miles with 30 participating Frequent Flyer Partners for their qualifying stay. For a full listing of Shangri-La Frequent Flyer Partners, please visit [www.goldencircle.shangri-la.com](http://www.goldencircle.shangri-la.com), click onto Earn Points and refer to the Airline Miles for Hotel Stays section.

Golden Circle members can also choose to convert their accumulated Golden Circle Award Points into airline miles at a rate of 1 Golden Circle Award Point to 1 Airline Mile with 25 participating airline partners. Please visit [www.goldencircle.shangri-la.com](http://www.goldencircle.shangri-la.com), click onto Redeem Points and Convert Now to view the list of participating airline partners.

## **RESERVATIONS**

Our Reservations Department is open from Sunday to Thursday from 08h00 to 23h00 and Friday and Saturday from 09h00 to 21h00.

For reservations, please contact the Reservations Department directly through the following:

**Hotel Line:** +971 4 343 8888  
**Direct Line:** +971 4 405 2825  
**Facsimile:** +971 4 343 5921  
**Email:** [reservations.sldb@shangri-la.com](mailto:reservations.sldb@shangri-la.com).

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