

### NURAN MARINA SERVICED RESIDENCES

ROOM TYPE	RACK RATES	Daily Rate with Breakfast	Weekly Rate with Breakfast (per night)	Monthly Rate (Room Only)
Studio Executive (50m2)	1300	775	750	15,000
1 Bedroom Executive (62m2)	1800	875	850	18,000
1 Bedroom Premier (92m2)	2000	925	900	19,000
2 Bedroom Executive (99m2)	2500	1,225	1,200	25,000
2 Bedroom Premier (113m2)	2700	1,275	1,250	26,000
3 Bedroom Executive (122m2)	3000	1,425	1,400	28,000
3 Bedroom Premier (151m2)	3300	1,475	1,450	29,000

Above rates are subject to 10% Service Charge & 10% Municipality Fee  
Above rates are subject to "Tourism Dirham Fee" effective 31<sup>st</sup> March 2014

Daily and Weekly rates are inclusive of Complimentary Buffet Breakfast as per below mentioned room types:

Studio Executive Apartments : 1 breakfast per day  
One Bedroom Apartments : 1 breakfast per day  
Two Bedroom Apartments : 2 breakfasts per day  
Three Bedroom Apartments : 3 breakfasts per day

Additional AED 50 for extra person/s for the daily and weekly rate with breakfast.

Overlooking the vibrant Dubai Marina, Nuran Marina Serviced Residences is at the heart of one of Dubai's most desirable locations. It is ideally located for guests who require easy access to Jebel Ali Free Zone, Dubai Media City, Knowledge Village, Dubai Internet City and Emirates Golf Course, as well as a range of other key developments.

Nuran Marina Serviced Residents are within walking distance from the Metro Station and Tram Station. The Tram stations served by the tram are JBR 1, JBR 2, JLT, Dubai Marina Mall, Dubai Marina, Marina Towers, Mina Siyahi, Dubai Media City, the Palm Jumeirah, Knowledge Village, and Safouh.

Most residences have private balconies that offer spectacular views across Dubai Marina. The interior is no less impressive, providing a complete home with high-end furnishing, a fully equipped kitchen, and washer/dryer and ironing facilities as well.

Ample leisure is yours to enjoy. Relax on the swimming pool deck or stay in shape at our fitness center, which includes a Jacuzzi and steam room. A superb range of dining facilities is also available along the waterfront of Dubai Marina Yacht club. Our front desk is at your service 24 hours a day. While full servicing and housekeeping are conducted on a daily basis for your convenience.



**Annual leases are also available on request. Please contact us on the below:**

**Central Reservations Office Contacts for bookings**

T: 009714 4238877; F: 009714 4238866

E: [reservations@nuran.com](mailto:reservations@nuran.com) or visit [www.nuran.com](http://www.nuran.com)

**SPECIAL EVENT DATES 2015**

<b><u>Events and Exhibitions</u></b>	<b><u>Dates</u></b>
Arab Health	25 <sup>th</sup> – 28 <sup>th</sup> January 2015 (inclusive)
Gulf Food Show	08 <sup>th</sup> – 11 <sup>th</sup> February 2015 (inclusive)
Airshow	08 <sup>th</sup> – 12 <sup>th</sup> November 2015 (inclusive)

A supplement of AED 300 (subject to 10% municipality fee and 10% service charge) per apartment per night needs to be added to all above contracted rates, for any reservation falling on and over any of the above mentioned dates. These dates are subject to change. Please contact our Central Reservations Office for more information. No supplements apply for bookings of 1 month and above.

**TERMS AND CONDITIONS**

- Daily and weekly rates are inclusive of daily housekeeping services.
- Monthly rates receive housekeeping services 3 times per week.
- All rates are valid with one (1) covered parking space per residence.
- Requests for non-smoking apartments are subject to availability.

**GENERAL BENEFITS & SERVICES**

- Complimentary broadband access
- Telephone with IDD & DID access
- Home Entertainment System
- Satellite TV Channels
- Combination Washer/Dryer
- Personal safe
- Fully equipped kitchen
- Dishwasher
- 24 hour Guest Services & Security
- Limousine service
- Housekeeping services
- Grocery Shopping service
- Laundry & Dry Cleaning services
- Complimentary daily newspapers
- Complimentary Shuttle Services to Jumeirah Public Beach; Mall of the Emirates and Ibn Battuta Mall

**FACILITIES**

Breakfast buffet in Nuran Marina is available daily from 06:30 hrs. – 10:30 hrs.  
Breakfast Charges: Nuran Marina– AED 65 per person – subject to availability



Fully equipped Gym and Swimming Pool  
Covered car park  
Costa Coffee at Nuran Marina (apartment delivery service subject to availability)

#### **APARTMENT OCCUPANCY POLICY**

The maximum occupancies per apartment are as follows:

Studio Executive	2 persons
One Bedroom	2 persons
Two Bedroom	5 persons
Three Bedroom	6 persons

#### **RATE CHANGES**

Nuran Marina Serviced Residences have the right to revise the above rates during the contracted period with prior notice of 15 calendar days. Should our public "Best Available Rate" ever be lower than your existing corporate rate at the time of booking, we will be happy to offer you this lower room rate. Corporate Rates are subject to availability at the time of booking.

#### **TOURISM DIRHAM FEE**

This is in reference to the Executive Council Resolution No. 2, issued on 24th January 2014 by the Government of Dubai, regarding the introduction of the "Tourism Dirham Fee" on guests staying in Hotels and Hotel Apartments in the Emirate of Dubai. We would like to take this opportunity to inform you of the method implementation of the fee at Nuran Marina Serviced Residences.

Effective 31st March 2014, guests staying at Nuran Marina Serviced Residences will be subject to the Tourism Dirham Fee of AED 10 per bedroom, per night. This is payable by the guest upon check-out. The fee will be posted on a separate line, on the guest's bill.

Should your company wish to bear this fee on behalf of your guest, the company has to clearly specify that the room charge, municipality fees, service fee and the Tourism Dirham fee will need to be billed to you. This needs to be communicated at the time of booking and prior to the guest arrival..

#### **RESERVATIONS**

All reservations are on request basis and subject to space availability. All confirmed reservations will be validated by a written confirmation letter and confirmation number.

Bookings have to be made with bona fide email address to avail the company corporate rate and where applicable, a valid company ID upon check in is required to validate the corporate rate.

Confirmed reservations require a valid credit card for guarantee or a Company's guarantee letter (if the company benefits of credit facility with the hotel). In the absence of either of the above, full prepayment, as guided upon confirmation.

**Non guaranteed reservations will be released at 18:00 hours (Dubai time) one day prior to the expected arrival date.**

The above cancellation notice periods are guidelines which may be superseded by Nuran Marina Serviced Residences and will be advised accordingly at time of confirmation.

Reservations should be made through the Central Reservations Office:

Tel: **+971 4 4238877**; Fax: **+971 4 4238866**;

Email: [reservations@nuran.com](mailto:reservations@nuran.com)



This Agreement applies to individual bookings only and is not valid for Groups or Conferences of 10 rooms and above. Group rates are available upon request.

### **CANCELLATION**

Cancellations/ late amendment received after 15:00 Hours (Dubai time) 1 day prior to arrival date is subject to one night charge.

- Early departure for bookings below 1 month: daily rate will apply.
- Early departure for bookings between 1 & 3 Months: 1 week notice is required if not 1 week penalty will apply.
- Early departure for bookings of 3 months and above: 1 month notice is required if not 1 month penalty will apply.
- No show for bookings of 1 month and above: 1 week penalty will apply.

Cancellations should be made in writing, receiving a cancellation number by our reservations department. It is imperative that this number is kept safely, should there be disputes regarding no show or late cancellation charges. No charges will be waived should the company not be able to provide us with a valid cancellation number.

### **Exhibition/ Special events:**

Cancellations/ late amendment received after 15:00 Hours (Dubai time) 3 days prior to arrival date is subject to one night charge.

**For reservations where visa is applied, approved and issued through Nuran Marina Serviced Residences, in the event of any cancellation, Nuran Marina Serviced Residences reserves the right to apply a minimum charge of 1 night at contracted rate, superseding conditions of the cancellation clause; the issued visa will be cancelled and the client will bear the cost of the visa charges.**

The above cancellation notice periods are guidelines which may be superseded by Nuran Marina Serviced Residences and will be advised accordingly at time of confirmation.

### **NO-SHOWS**

A one-night apartment charge of each guaranteed apartment booked shall be imposed for no-shows/non-arrivals.

### **CREDIT FACILITY**

Should your company wish to avail credit facilities with any of our properties, you are requested to complete the 'Credit Application Request Form' and submit with relevant supporting documents. The documents required are mentioned in the Credit Application Form. The hotel will require a minimum of 15 working days to process your credit facility request.

Upon reservation, the Company should send a fax or email stating the items/services for which the company would like to be charged. For the Guests whose extra charges (mini bar, telephone etc) are not covered by the Company, a Credit Card imprint or pre-payment upon check-in will be requested.

All confirmed reservations will be guaranteed against the credit facility.



**In the event credit facility has not been established, a credit card is required to cover the charges or full payment is due 48 hours prior to guest arrival.**

### **TRANSPORTATION**

We are pleased to offer private limousine transfers to and from Dubai International Airport as well as Dubai World Central - Al Maktoum International.

Please contact our central reservations department at least 24 hours prior to arrival time to arrange for airport transfers.

The Price will be advised upon request.

### **EXTRA BED / CHILDREN POLICY**

Extra beds can only be provided in units of 2-bedroom and 3-bedroom apartments. Extra beds are chargeable at AED 100 per unit per night, subject to 10% municipality fees and 10% service charge, on request basis and **subject to availability on arrival**. This is limited to one (1) extra bed per apartment.

### **VISA ARRANGEMENTS**

30 days visa	AED 900 (4 working days)
14 days visa (Normal)	AED 550 (4 working days)
14 days visa (Normal Service)	AED 550 (5 working days)

Above rates are inclusive of 10% municipality fee and 10% service charge.

We require clear copy of the passport along with the credit card details or company guarantee to process the visa. All visas are subject to immigration approval.

**Visa charges are subject to change without prior notice, based on changes notified by the immigrations department and issuing authorities.**

### **AHLAN SERVICES**

**Standard Meet and Greet Service (AED 150) on arrival (Terminal 1 & Terminal 3 only)**

- Meet and Greet on arrival
- Refreshments and relaxation in the Ahlan Lounge
- Assistance with Immigration formalities
- Assistance during duty free shopping

**Premium Meet and Greet Service (AED 250) on arrival (Terminal 1 & Terminal 3 only)**

- Same services as above + Assistance of a porter throughout

### **CHECK-IN/CHECK-OUT**

Check-in Time is 15:00 hours; Check-out is 12:00 hours

Late check-out until 18:00 hours is charged at 50% of the Room Rate

Late check-out after 18:00 hours is charged at 100% of the Room Rate

Late check-out time is offered subject to availability.

### **CURRENCY AND PRICES**

All rates are quoted in UAE Dirhams (AED). Nuran Marina Serviced Residences reserve the right to claim compensation for loss on exchange arising from accounts settled in foreign currencies.



### **WALK OUT**

In the case of an overbooking situation, Nuran Marina Serviced Residences reserve the right to accommodate the guests in a nearby Hotel of an equivalent category, without any price supplement. In such cases the expenses relating to the transfer (additional cost of the rooms, transportation to the hotel and one 10-minute telephone call to the customer's home) between the two hotels shall be payable by Nuran Marina Serviced Residences, who shall not be liable for any other compensation whatsoever.

### **FORCE MAJEURE CLAUSE**

By acceptance of this Agreement, Nuran Marina Serviced Residences shall not be held liable or responsible for failure to execute arrangements specified herein directly or indirectly occasioned by or through or in consequence of war, change or statutes of UAE Government, strikes, riots and 'Acts of God' or conditions beyond the control of Nuran Marina Serviced Residences.

### **CONTRACT VALIDITY / CONFIDENTIALITY**

All information contained in this document is private and confidential and under no circumstances can it be accepted that the actual contract rate be made known to third or other parties through internet web sites.

Nuran Marina Serviced Residences reserve the right at any time, by giving notice in writing, to cancel this Agreement should the Company fail to adhere to the above terms and conditions.

### **INSURANCE**

The Company is solely liable for losses and damages caused by the beneficiaries and/or the subsidiaries staying at Nuran Marina Serviced Residences. It is agreed that the beneficiaries have to respect the processes implemented in Nuran Marina Serviced Residences, which can concern the fire safety or valuables locked in the safe, and could not ask for being indemnified for the losses in case of non-respect of the processes.

### **TERMINATION**

In the event of failure by either of the parties to comply with any of the obligations incumbent in this agreement, the other party may terminate the contract after a registered letter has been sent to the offending party formally demanding the performance of the obligation in question and after such letter has remained without effect for a period of 30 days.

### **APPLICABLE LAW IN CASE OF DISPUTES**

The laws of the United Arab Emirates govern this contract. Any dispute between the parties relating to the interpretation or execution of the present contract that has not been settled amicably shall be referred to the Civil Courts of the UAE.

### **DISCLAIMER NOTICE**

It is agreed that Nuran Marina Serviced Residences shall not be liable for any inability on its part to provide all or any accommodation or services where such inability arises as a result of any action on the part of the Government and ruling family of the U.A.E, resulting in the temporary closure or expropriation by or on behalf of the Government and the ruling family (with or without



notice) of all or any part of Nuran Marina Serviced Residences accommodation or services. Closure shall not be deemed to give grounds for cancellation of this contract.

## CONTACT US

For any further assistance regarding this contract please feel free to contact the undersigned on email: [nbhika@theaddress.com](mailto:nbhika@theaddress.com).

Nuran Marina Serviced Residences has extended these special individual corporate room rates on a mutually agreed volume business that your company will generate in this current year. The agreed volume business is set at ~~350 Room nights~~ per hotel per year. Should the rates extended to your company herein not be utilized within the subsequent three (3) months period, we reserve the right to revoke our offer of contracted rates. *Alsa*

This proposal is valid subject to the **Duplicate Copy being duly signed**, validated and returned to our Sales Department on 04 4368880 or [nbhika@theaddress.com](mailto:nbhika@theaddress.com) within seven (7) days of the issuance date of this contract. By signing this page, we will understand that you agree and accept all aforementioned terms and conditions.

We thank you for your kind support towards Nuran Marina Serviced Residences and look forward to a fruitful relationship between both our companies